

From: Winiecki, Eric
To: ["Freeman, Kevin"](#)
Cc: [MacDonald, Jennifer](#); [Fuentes, Rene](#)
Subject: Call from Residential Well Owner
Date: Thursday, November 21, 2013 1:45:00 PM

Kevin,

I got a call from [REDACTED], who said her existing RO unit is due for a filter change. I suggested she contact ARCADIS directly. She said she would.

She also mentioned that she was expecting a reimbursement check from the dairies for her existing RO system. I informed her that the dairies did not commit to reimbursing residents for existing RO systems, but that they did agree to maintain existing systems at no charge to the residents.

Eric